



# **St. JOSEPH'S DEGREE COLLEGE**

**Sunkesala Road, Kurnool – 518 004. A.P.**

(Affiliated to Rayalaseema University, Kurnool)

website: [sjcknl.edu.in](http://sjcknl.edu.in)

## **Grievance Redressal Cell**

### **Annual Report**

### **Academic Year**

### **2025-26**

## REPORT-1

**Grievance Number: 01**

**Date of Receipt: 02-07-2025**

**Complainant: III & II Year Students and Parents Orally as it is a problem for every one**

**Nature of Grievance: Student-related – Infrastructure**

**Description of the Grievance:**

- A grievance was received regarding the parking area. During rainy season the ground used to get drenched, causing inconvenience and difficulty in parking vehicles for both the students and parent vehicles.
- A oral complaint is being received from the students and parents.

**Action Taken:**

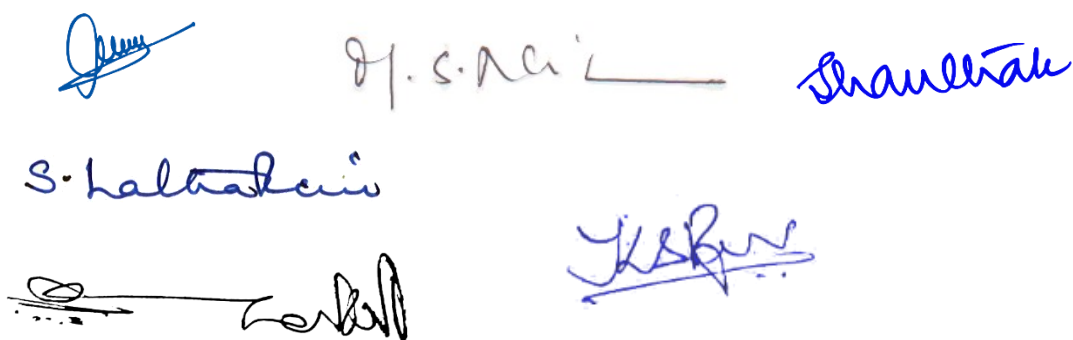
- The issue was reviewed between the GRC members in a meeting and it was decided to forward the matter to the Management.
- The Management has responded positively saying that they are going to provide a permanent solution for this issue as it is from both students and parents.

**Date of Resolution: 05-07-2025**

**Status: Resolved**

**Remarks:**

- The same information that action will be taken by the Management was informed to students and parents.

The block contains five handwritten signatures in blue ink. The first signature is on the top left, followed by a signature that appears to be 'D. S. Ravi' in the center, and a signature that appears to be 'Shankar' on the top right. Below these, there is a signature that appears to be 'S. Lalitha' on the left, and a signature that appears to be 'K. S. Ravi' on the right. At the bottom left, there is a signature that appears to be 'K. S. Ravi' with a horizontal line underneath it.

## REPORT-2

**A grievance is received on 28-09-2025 from the students of III BBA that there is a lot of inconvenience being created due to road repairs happening at the second gate**

28/9/2025  
Kurnool.

To  
The Coordinator,  
GRC Cell  
St. Joseph's Degree College,  
Kurnool

**Subject:** Request to Address the Issue Regarding Closure of the Second Gate Due to Road Repair

Respected Sir,

I would like to bring to your kind notice that the second gate of our college has been closed due to ongoing road repair works. As a result, students are facing significant inconvenience during morning entry and afternoon exit hours.

Since only the main gate is currently in use, heavy congestion is occurring, leading to delays, discomfort, and safety concerns, especially during peak hours. Many students are finding it difficult to enter and exit the campus on time.

In this regard, I kindly request you to look into the matter and take necessary steps, providing a temporary alternative arrangement, until the road repair work is completed.

I sincerely hope that you will consider this issue and take prompt action to resolve it for the convenience and safety of all students.

Thanking you.

Yours sincerely,

Khalid - 9182040621

B. Yavankumar - 8885622921

Tejavelu - 6281913617

**Grievance Number: 02**

**Date of Receipt: 28-09-2025**

**Complainant: Students**

**Nature of Grievance:** A Written complaint from the Students of III BBA-C – Regarding the movement of vehicles and congestion caused due to road repair in front of second gate.

**Description of the Grievance:**

- The Kurnool Municipality has taken a job extending the public road near the college by 10 feet each side. Due to this the ramp at the entrance of the second gate was demolished and being rebuilt. But, the rebuilding of this was taking lot of time. As a result, parents faced difficulty in dropping students, and frequent traffic congestion occurred because only one gate was being used for both entry and exit.

**Action Taken:**

- The issue was reviewed in a GRC meeting among the members and then discussed with the concerned authorities.
- A decision was taken to control the traffic at the entrance of the gate-1 with the help of NCC and NSS students to minimize the problem
- The Municipal authorities were requested to complete the repair of the ramp as soon as possible.

**Date of Resolution: 01-10-2025**

**Status: Resolved**

**Remarks:**

- The support form NSS and NCC students helped reduce traffic congestion and improved convenience and safety for students and parentss.

*Shaukhat*

*D. S. Reddy*

*J. S. Reddy*

*J. S. Reddy*

*S. Lalitha Devi*